



National Fuel

THIRD PARTY NOTIFICATION

Sometimes there is a problem with an account or a customer fails to pay his or her gas bill. Under the Third Party Notification program, National Fuel will notify you and another person you choose to receive copies of shut-off notices. The Third Party can be a trusted relative, friend, clergy member, or social service agency.

The Third Party Notification program is voluntary and can help you if you are hospitalized, away from home for extended periods of time or homebound. The Third Party is not responsible for paying your bills and this program will not stop National Fuel from shutting off your gas service if you do not pay your bills. When a Third Party contacts National Fuel about the shut-off notice, we will tell them what you can do to stop the shut-off. The Third Party does not have the right to make a payment agreement for you.

To sign up, both you and the Third Party must complete and sign the form below. **Do not return this with your bill, return it to:**

**National Fuel
1100 State Street
P.O. Box 2081
Erie, PA 16512**

IMPORTANT THINGS TO REMEMBER

- Notify us immediately if you want to change or drop your Third Party.
- Notify us if you move and you want the Third Party transferred to your new address.

Please sign me up for the Third Party Notification program. By completing this form and returning it to National Fuel, I request that a copy of any shut-off notice be given to the person or agency named below. I understand that National Fuel will not be liable if it fails to notify the Third Party.

CUSTOMER NAME: _____

NATIONAL FUEL ACCOUNT NUMBER: _____

CUSTOMER ADDRESS: _____

CUSTOMER SIGNATURE: _____ DATE: _____

When a Third Party receives a copy of a shut-off notice, they are not obligated to pay the gas bill for the customer named above. The notice simply reminds the Third Party of a chance to help the customer solve the problem.

THIRD PARTY NAME: _____

THIRD PARTY ADDRESS: _____

THIRD PARTY SIGNATURE: _____ DATE: _____