

A Notice to National Fuel Customers



National Fuel regularly inspects and maintains the gas lines used to provide safe gas service to our customers, including service lines up to the gas meter. However, some customers' meters are located a distance from their buildings, and National Fuel does not maintain the customers' portion of the service line between the meter and the building.

It is the customer's responsibility to maintain the service line beyond the meter. If it is not maintained, it may be subject to potential hazards including damage, corrosion, and leakage.

Customer-owned buried piping should be:

- Periodically inspected for damage or leaks;
- Periodically inspected for corrosion if the piping is metallic; and
- Repaired if any unsafe condition is discovered.

When excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand. You can have other underground facilities properly located before you dig by calling Pennsylvania One Call at 811. Your local plumber or heating contractor can help you in locating, inspecting and repairing your buried gas piping.

For more information, please call 1-800-365-3234 or visit NationalFuel.com.

For translation services, please contact 1-800-365-3234.

**Nothing herein shall inhibit National Fuel's obligation to periodically survey each customer-owned service line for leakage pursuant to a plan filed with and ratified by the Pennsylvania Utility Commission.*

Safety 02/2019 - PA