

**Looking to do more?
Try our Online Energy Analysis!**

Find out how much energy the appliances in your home or business are really using – and discover ways to save energy and money – with our customized online energy audit. Visit NationalFuelForThought.com and click on “Online Energy Analysis” to learn more.



If you have a billing question, problem or request, please call us Monday through Friday, 7 a.m. to 6 p.m.

Buffalo area: **(716) 686-6123**

All other areas: **1-800-365-3234**

For Gas Emergencies, call **1-800-444-3130**
24 hours a day, 7 days a week.

For more information, including translation services, please call **1-800-365-3234**.

Para más información, incluyendo servicios de traducción, por favor llame al **1-800-365-3234**.



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NationalFuelForThought.com



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NY CIP 3/10

**Save energy.
Save money.**

**Rebates and discounts
are *still* available from the
Conservation Incentive Program**



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Residential Customers

New Rebates Available With CIP Year Three

(Eligible equipment installed on or after December 1, 2009)

Is it time to replace your hot water heater, furnace, boiler or thermostat? Choose a high-efficiency model, and you'll get a rebate from National Fuel's **Conservation Incentive Program (CIP)**. Plus, you'll lower your heating bills for years to come by using less energy. When you combine the rebates with the projected annual fuel savings from using more efficient equipment, you'd be amazed at how much you'll save.

Receive these rebates when you replace existing equipment on or after December 1, 2009, with qualifying fuel-efficient models:

Appliance	Minimum Required Efficiency	Your Rebate
Space Heating		
Hot Air Furnace	90% AFUE*	\$300
Hot Air Furnace w/ECM**	90% AFUE	\$400
Hot Water Boiler	85% AFUE	\$400
Steam Boiler	81% AFUE	\$200
Programmable Thermostat	Energy Star®-rated	\$25
In conjunction with a furnace or boiler replacement only.		
Water Heating		
Indirect Water Heater	N/A	\$300

* AFUE – Annual Fuel Utilization Efficiency

** Electronically Commutated Motor

Note: All appliances must be installed by a contractor. Contractors and non-residential customers seeking a rebate **must** be able to supply one of the following in order for the rebate application to be considered complete: **Federal ID number, a Certificate of Insurance or a Business Certificate** showing their company's name and address. Rebates are available for equipment upgrades only, regardless of income or annual energy usage. New-builds are not eligible for rebates.

Small, Non-Residential Customers

If you're a small, non-residential National Fuel customer using less than 12,000 Mcf (thousand cubic feet) of natural gas per year, you can get thousands of dollars in rebates just for upgrading to more energy-efficient equipment.

Offering you two ways to save!

- 1. Fixed (Pre-Qualified) Rebate** – Fixed rebates available on pre-qualified equipment. Visit **NationalFuelForThought.com** for qualifying equipment and rebates.
- 2. Customized (Performance-Based) Rebate** – Rebates are determined on a case-by-case basis, based on the results of an energy-use analysis. Customized rebates can be as much as 50% of the incremental equipment and installation costs, up to \$25,000. This may result in a larger rebate if your company received a fixed rebate. Call **1-866-697-3732** or visit **www.NYSERDA.org** to get started.

For more information, or to download a residential or non-residential rebate application, visit NationalFuelForThought.com.

Get discounts from local retailers when you use your Savings Card

With your **Conservation Incentive Program Savings Card** from National Fuel, you'll get discounts on all sorts of energy-efficient products and services from local retailers – even if you're not buying a new appliance. Simply present the card to our participating Energy Partners to receive discounts on energy-related items.

Discounts are being offered on items such as:

- Service and repair on your natural gas appliance
- Furnace filters
- Home weatherization products
- New, high-efficiency furnaces, water heaters and other natural gas appliances
- And much more!

Get your Free Savings Card and a list of participating retailers and their offers at **NationalFuelForThought.com** or call **1-800-365-3234**.