

## Payment Authorization

Return this form and a voided check or savings deposit slip to any National Fuel office or include them with your next National Fuel payment.

Name		
Address	P.O. Box/Apt #	
City	State	Zip
Daytime Phone		
Home Phone		
National Fuel Account #		
Name of Bank		
<input type="radio"/> Checking	<input type="radio"/> Savings	

Your signature below confirms that you have reviewed and accept the plan's terms outlined on the previous page, and that you wish to join the plan.

Signature
Date

Please enroll me in the **Budget Plan!**

You must include a voided check or a savings deposit slip or a copy of either one.

## Important Phone Numbers

### Billing Questions and Customer Service

If you have a question, problem or request, please call us Monday through Friday, 7 a.m. to 6 p.m.

Buffalo area: **(716) 686-6123**

Erie area: **(814) 871-8200**

All other areas: **1-800-365-3234**

For Gas Emergencies, call **1-800-444-3130**  
24 hours a day, 7 days a week.

For more details about our services,  
visit **www.nationalfuelgas.com**.

Este folleto tambien es disponible en español.  
Para más información, llame al **716-857-7556**.



**National Fuel**<sup>®</sup>  
www.nationalfuelgas.com



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DPBP-200909NF

# Direct Pay and Budget Plan

Services to help you  
manage your bill.



**National Fuel**<sup>®</sup>

# Direct Payment Plan Enrollment Form

## The Fastest and Easiest Way to Pay Your Bill

With the Direct Payment Plan, your monthly gas payment will be deducted automatically from your checking or savings account on the day the bill is due. That means no more check writing, check charges, postage costs or waiting in line. Best of all, it's absolutely free!

## You'll Still Get a Statement

And, you still receive your monthly statement 20-23 days before the payment is transferred from your account. The statement will tell you exactly how much will be deducted from your account and on what day. And, because it will arrive 20-23 days before payment is due, there will still be plenty of time to call us if you have any questions.

## Paperless Billing

A great complement to the Direct Payment Plan is our Paperless Billing Program, which allows you to receive your bill via e-mail, instead of by U.S. mail. To receive your bills via e-mail, enroll at [www.nationalfuelgas.com](http://www.nationalfuelgas.com), "For Home/Online Account Services."

## Be Better Prepared

The Direct Payment Plan is especially compatible with our Budget Plan. The Budget Plan helps you manage your energy costs by establishing a level monthly payment amount. Once you're enrolled, your energy costs will be spread over the number of months you select, making budgeting and managing energy costs much easier.

## How Does Budget Plan Work?

First, we estimate your expected monthly usage and charges, based on your historic and current gas usage and the cost of gas. Then, we factor in the weather conditions. You may choose to spread your annual costs over as many as 12 months. Some customers prefer a 10-month plan, so they can still get low summertime bills in July and August.

Because the factors your bill is based upon can change, your Budget Plan amount will be reviewed quarterly to make sure that you're being billed accurately, given changing energy prices and weather conditions.

## How Do I Apply?

Sign up for the Direct Payment Plan by filling out the form located in this bill insert and mailing it back to us—it's that easy. Or, new this year, enroll in the Direct Payment Plan by signing your name in the area indicated on your billing statement. We'll use the checking account information found on the payment you submitted and shortly thereafter, your monthly bills will be automatically deducted from that account.

You can also enroll in the Direct Payment Plan by calling National Fuel at **1-800-365-3234**, or through our online services at [www.nationalfuelgas.com](http://www.nationalfuelgas.com), "For Home/Online Account Services." Once enrolled in online services, click on "Direct Pay" in the left sidebar.

To sign up for the Budget Plan, check the "Please enroll me in the Budget Plan" box on this bill insert and mail it back to us. Or, you can sign up for the Budget Plan online at [www.nationalfuelgas.com](http://www.nationalfuelgas.com), or by calling **1-800-365-3234**.

## Please Fill Out the Attached Form to Enroll in the Direct Payment Plan Today!

(Retain a copy for your records)

On \_\_\_\_\_ (date)  
I authorized National Fuel to enroll me in the Direct Payment Plan. (Please allow 4-6 weeks for processing.)

I also authorized a monthly pledge to the Neighbor For Neighbor Heat Fund in the amount of

\$ \_\_\_\_\_ (optional).

Automatic withdrawal of my monthly gas bill will be deducted from my checking or savings account at

\_\_\_\_\_ (name of bank).

I sent National Fuel a voided check or savings deposit slip. (Only U.S. banks are accepted.) A message on my gas bill will state the date and the amount to be withdrawn from my bank account, **20-23** days later, and paid to National Fuel.

Until I see that message, I will continue to pay my gas bill as I normally would.

An adequate balance must be maintained in my bank account to cover my gas bill. If it is not, I may be charged a fee for insufficient funds by both my bank and National Fuel.

**I must notify National Fuel** if I change banks or bank accounts by mailing a new authorization form along with a new voided check. I have the right to stop payment in any particular month by calling National Fuel at least 3 days prior to the bill payment date.

I can stop my participation in the Direct Payment Plan by writing a letter to **National Fuel** at 2875 Union Road, AppleTree Business Park, Suite 44, Cheektowaga, NY 14227, or by calling the company at **1-800-365-3234**.