



## **National Fuel Reminds Homeowners to Ask For Identification**

(May 22, 2007) National Fuel would like to remind its customers that persons coming to their home on behalf of the Utility carry photo identification. If the representative's identification card is not clipped on to his or her clothing for easy viewing, the customer should ask to see it. If a customer is suspicious of the reason given for visiting their home or has questions, they may contact National Fuel at 1-800-365-3234 to verify the person's identity and the purpose for the visit. If a customer suspects a problem, the local police should be alerted.

In addition, customers are reminded that:

- National Fuel's employees DO have need to visit customers' homes for operational purposes including meter reading, construction work and in the case of an emergency. These persons will carry an identification card and will produce that identification without resistance if asked for it.
- National Fuel employees do NOT visit customers' homes to discuss account matters, to view a customer's gas bill or to ask them to sign any sort of agreement.

National Fuel Gas Distribution Corporation, the Utility segment of National Fuel Gas Company, provides natural gas service to approximately 700,000 customers in western New York and northwestern Pennsylvania. Additional information about National Fuel is available at <http://www.nationalfuelgas.com>.

### **Media Contact**

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